

Plenary

09:30 - 09:40 **Mike Burt (Chair)**: Director, Government Estate Transformation, Office of Government Commerce

09:40 - 09:55 **Lord Carter of Coles**

09:55 - 10:10 **William Jordan**: Chief Sustainability and Operations Officer, Office of Government Commerce

10:10 - 10:25 **Trudi Elliott**: Regional Director, Government Office West Midlands

10:25 - 10:40 **Nigel Smith**: Chief Executive, Office of Government Commerce

10:40 - 11:00 Q&A

Breakout Sessions A 11:30 - 12:30

A1. Reshaping Your Estate to Achieve Value for Money and Meet Customer Requirements

Three main factors that should be considered before your estate can be re-shaped are:

- Sustainability
- Service Improvement
- Property Efficiency

DVS will explore how these factors influence decisions, discuss key elements and illustrate by case study. Can more be achieved by collaborative working?

- **Andy Holdsworth**, Head of Central Government Services, DVS
- **Anna Hutchings**, Head of Client Development, DVS
- **Mark O'Brien**, Senior Consultant Surveyor, DVS

A2. Relocating - Make Your Move Green

How local authorities and the property industry can work with relocation managers to identify the best solution for their organisation. The seminar will include case studies from developers identifying key features in different types of sustainable and BREEAM Excellent office developments, using current examples in Birmingham.

- **Michael Loftus**, Manager, Locate in Birmingham
- **Miles Keeping**, Director & Head of Sustainability, GVA Grimley

A3. Promoting Skills and Capability

The need for property practitioners to increase the efficiency and effectiveness of their buildings and accommodation services in an increasingly demanding climate of legislative change, corporate social responsibility agendas and new ways of working, is impacting on previous assumptions about the skills sets required for success in this sector.

This interactive session looks at some initial research into the Intelligent Client function in government and the private sector and considers whether there is an opportunity for change.

- **Andrew Howarth**, Capability Improvement Manager, Office of Government Commerce
- **Marilyn Standley**, Director, Concerto Consulting

A4. The Civil Service in the English Regions – The Estates Perspective

The Civil Service in the English Regions programme aims to make the Civil Service a career of choice in the regions. Learn how estates are underpinning this exciting programme.

- **John Oliver**, DE Property, Strategy, Defence Estates
- **Stuart Ladds**, Relocation Programme Manager

A5. Cross Local Authority Estate Planning

The West Midlands PAM (Property Asset Management) Efficiency Programme is a new programme for accelerating improvement in property asset management. launched by 4ps and Improvement and Efficiency West Midlands (the RIEP), with input from stakeholders including OGC and Staffordshire County Council, it aims to deliver the OEP recommendations in the West Midlands.

The programme lays down the pathways for releasing ambitious, but deliverable savings from spend on property and facilities management, and activates many of the OEP's principal themes such as sharing of property at regional and local levels.

In this workshop, the delivery partner PricewaterhouseCoopers (PwC) will:

- Outline the evidence base captured using PwC's PAM Diagnostic Toolkit (an extension of the PAM Capability Assessment Model launched by OGC and NAO earlier this year for central government departments and agencies)

- Provide an overview of the West Midland's PAM Efficiency Programme, including the benefits and case for national convergence

- **Guy Brett**, Director, Real Estate Advisory, PricewaterhouseCoopers

A6. Video conferencing and 'Telepresence'

How is the use of video conferencing changing the way that 'face to face' business meetings are being conducted? BT will discuss how, by using conferencing services, people gain the flexibility to collaborate, share information and make decisions faster, wherever they may be located. This results in reduced travel costs and time, improved staff wellbeing and at the same time has a positive impact on the carbon footprint of the organisation.

- **Mike Berry**, UK Public Sector Account Director, BT Conferencing

Breakout Sessions B 13:30 - 14:30

B1. Benchmarking the Wider Public Sector Estate

Extending the opportunity for public sector property to measure its efficiency, effectiveness and environmental sustainability as inputs to asset strategy and performance improvement plans.

Measuring efficiency and effectiveness of property and facilities management is a critical component of effective asset management and provides opportunities for increased efficiency and delivery of savings. The OGC Property Benchmarking Service, now mandatory for all offices over 500m² in central government, has now been established as a framework, allowing the service to be extended to:

- Other parts of the wider public sector (from local authorities to police and fire, to health and education)
- Offices under 500 square metres
- Other types of property such as laboratories, public-access offices and specialist buildings

OGC's supply partner IPD, will explore the potential for use of this service in the context of the Operational Efficiency Programme announced in the budget; explaining what is possible under the new framework and seeking the views about priorities for change and development.

- **Glenn Corney**, Director, IPD
- **Richard Graham**, Head of Property Performance Improvement, Office of Government Commerce
- **Elsbeth Webster**, Head of Business Development UK & Ireland, IPD

B2. Retrofit of the Existing Estate

A discussion around how the government estate can improve its sustainability and operational efficiency ratings across its core UK properties.

- **Philip Tidd**, Managing Director, DEGW
- **David Hamilton**, Workplace Consultant, DEGW
- **Dr Mike de Silva**, Associate, Davis Langdon

B3. Property Asset Planning – A Masterclass

An organisation's Property Asset Management Plan develops from the organisation's delivery strategy. It explains how assets support business delivery. It should provide the answers to the following questions:

- Why are property assets important to our organisation?
- What do we need?
- What have we got?
- What will close the gap?
- How will we do it?
- How do we know we are getting there?

- **Ian Southall**, Partner, Drivers Jonas LLP
- **Philip McArthur**, Partner, Drivers Jonas LLP

B4. What Will the Building of the Future Look Like?

New communication technologies have changed our world and constantly drive modern work practices to be better and smarter. Smart business premises support business objectives. Office design has changed radically - simpler desks, denser occupation and more social work settings are needed to support the emerging generations of knowledge workers.

Technology has integrated into our community, family, schools and work. Have our buildings? Has the workplace advanced most in this changing era? An opportunity exists to inform Higher Education buildings and prepare future workers. Add the need to reuse and refurb, maximise return in a recession and the need to use environmental design requirements. Buildings must perform better and people need to want to occupy them. So what will the building of the future look like and how will it respond to the community's demands?

- **William Poole-Wilson**, Partner, Pringle Brandon
- **Melanie Woolcott**, Director, Pringle Brandon
- **Ant Wilson**, Director, Aecom

B5. Workspace Management: a Central Government Case Study

A case study of workspace management in Central Government.

- **Stephen Horne**, Head of the Property Management Team, Department for Communities & Local Government
- **Tim Allen**, Associate Director, Turner & Townsend

B6. Piccadilly Gate: High Performing Property in Action

The Piccadilly Gate project is the redevelopment of a previously run-down office tower in Manchester, to provide a multi-tenanted office facility dedicated to public sector clients and which is a catalyst for the regeneration of the local area. The development offers extensive shared services and facilities so that the individual occupiers can obtain a high quality range of facilities at low cost and with maximum flexibility.

- **Dominic Brankin**, Deputy Regional Manager, Government Office for the North West
- **Dimitri Hadjidakis**, Director of Project Management, Turner & Townsend
- **Philip O'Donnell**, Director, Property Review, BRB (Residuary)
- **Malcolm Sutherland**, Deputy Head of Government Estate Rationalisation, Office of Government Commerce

Breakout Sessions C 15:00 - 16:00

C1. Estates Sustainability Masterclass - Vulcan House Case Study

Are high costs, renewable technology or grant funding prerequisites for government workplaces to be sustainable in design, procurement and operation?

This session addresses this and related questions about the future direction for procuring sustainable workplaces with a detailed review of Vulcan House, a recent BREEAM Excellent, brown-field development for the Home Office United Kingdom Border Agency in Sheffield.

- **Paul Stansall**, Strategic Workplace Adviser, Office of Government Commerce
- **Eddie Murphy**, Technical Director, Mott MacDonald
- **Bill Bordass**, Research & Policy Adviser, Usable Buildings Trust

C2. The OEP Review and Property

The OEP has provided a high level roadmap for achieving savings in property and releasing asset value, but is it the answer? PwC has been working across central and local government and health, with OGC and 4ps, to look at the key ingredients for change.

in this session we will review and discuss:

- the challenges faced in implementation of the OEP;
- the mechanisms already in place to assist the sector as a whole and individual current projects;
- the context for achieving place shaping, sustainability and renewal;
- the key requirements for the proposed central property unit; and
- a plan for moving forward in order to achieve and exceed OEP targets

This session will be interactive and challenging, and will include a survey within the room of the key issues faced by participants.

- **Anna Dunne**, Director, PricewaterhouseCoopers

C3. Innovation Supporting 21st Century Work Practices

Key themes to be illustrated (highlighting the links to HPP, Varney and Lyons):

1. New workstyles for flexibility and efficiency in the use of property and staff
2. Shared services - joining-up central government and local government

Key case studies to be explored:

1. Service Birmingham
2. Sheffield Strategic Partnership
3. BBC relocation to Salford
4. London Borough of Lewisham
5. Swindon

- **Mark Bradshaw**, Principal Consultant, Capita Symonds
- **Christian Rogers**, Director, Capita Symonds

C4. Energy Management and Resource Efficiency

Effective management and control of the use and cost of electricity, gas and water are key elements in the twin drives for greater efficiency and sustainability. What's new to help us achieve those objectives?

- **Miles Keeping**, Director & Head of Sustainability, GVA Grimley
- **Clare LaHive**, Head of Utilities, Property Management Consultancy, GVA Grimley
- **Dr Sarah Scrase-Field**, Property Performance Implementation Officer, Office of Government Commerce

C5. The Role of Technology in Supporting Effective Asset Management

The public sector is under increasing pressure to manage its estate more effectively. To achieve this, a cutting edge strategic approach is required. This session will not only be explaining the philosophy behind this approach but will showcase a fully web enabled real-time strategic asset management information system suitable for both the private and public sector.

- **Terry Pitt**, Property Product Manager, Atrium Software
- **Matt Laing**, Director of Software & Business Development, Atrium Software
- **James Scott**, Property Account Manager, Atrium Software

C6. e-PIMS - How Mapping Can Add Value to Decision Making

How mapping adds value to decision making in building location planning and people management, showing the importance of GIS in property and HR management.

- **Chris Statham**, Head of E-PIMS, Office of Government Commerce

Motivational Speaker 16:10 - 16:40

Steve Smith, Britain's most successful ever high jumper and holder of the British record. Now one of the country's most sought after motivational speakers, Steve's presentations are interactive and challenging and although sport based, his business experience since retiring through injury ensures the real links into the audience's roles are never forgotten - delegates will take something away from his presentation to impact upon their own performance.

Drinks Reception 16:40 - 17:30