

ATRIUM Case Study 9

Comprehensive Area Assessment Property Information

As a major supplier of strategic property asset management systems to the public sector, ATRIUM Software is constantly responding to the market. A major influence on the current market is the Government's desire for the public sector to deliver more responsive services that represent better value for money, reflected in the Audit Commission's move from Comprehensive Performance Assessment (CPA) to Comprehensive Area Assessment (CAA). Below we describe one example of how ATRIUM, working in partnership with its clients, has enabled them to meet these important challenges.

CAA looks across councils, health authorities, police forces, fire and rescue services and other bodies responsible for local public services. All these organisations are increasingly expected to work in partnership, rationalising and co-ordinating their services to tackle the challenges facing their communities. A vital ingredient in rising to this challenge is access to integrated property asset information that is separately managed by the constituent groups, enabling delegated services such as schools within a local area to be properly co-ordinated.

ATRIUM was approached by Mouchel Group who identified a need to provide a 'small client' solution for their Education Authority clients, enabling them to manage planned and reactive work requested directly from a school or non-school property rather than the central office. This work, often referred to as 'external', has to be properly and consistently recorded, of course, but in the past it had been held in a variety of in-house systems, with no uniformity in the way the data was recorded or reported upon, and often no way of compiling data to provide comprehensive management information.

The ATRIUMproperty solution proposed the use of vertically segmented security on a single database to segregate main and small client data. This has been achieved using the principle of User Groups: when a user is assigned to a specific User Group, only the data associated with that User Group will be visible to the user. This means that users in different User Groups are only able to access their own group's information, ensuring ease of use, dedicated word stationery and reports, and security and confidentiality of data. For example, two users from different groups performing the same query in the same software module would get the results relevant to their group only.

The solution was successfully implemented and has been working in a live environment since mid-2008, enabling work delivery, programme management and estates data to be effectively segregated between the main client and the smaller clients within a single ATRIUMproperty database.

ATRIUMproperty - the fully web enabled software suite designed to meet the total needs of today's corporate property asset managers

- Comprehensive Property Register
- Terrier & Estates Management
- Helpdesk & Reactive Maintenance
- Projects & Planned Maintenance
- Remote Contractor Access
- GIS, CAD & Google Maps Integration
- Condition, DDA, Health & Safety, Asbestos, Fire, Legionella Surveys & Handheld Solutions
- Costs In Use, KPIs & Whole Life Costing
- Economic & Environmental Sustainability
- Strategic Planning & Forecasting
- Advanced Reporting & Web Portals

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