

# CASE STUDY

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## Cheshire East and Cheshire West & Chester Unitary Councils

The two new Unitary Councils, created from Cheshire County Council and six Districts, both selected the Atrium Enterprise Asset Management (EAM) solution to as their corporate property asset management system



Houses on the River Dee near Chester

Cheshire had been working with Atrium since 1998. When two Unitary Councils were created, both chose to continue using the Atrium EAM system

### Facts & Figures

**Project title:** Cheshire East and Cheshire West & Chester

**Location:** The area of the former Cheshire County Council and Districts

**Start / end date:** 2009 / on-going (original contract start date: 1998)

**Software:** Atrium EAM suite

**Services:** Project management, data migration, business consultancy, training and support

**Key achievements:**

- Split database in to 2 new systems
- Upgrade and re-structured both
- Implemented new modules and web portals

Cheshire County Council had been successfully using the Atrium EAM solution, notably the Contracts, Projects and Condition Survey modules, since 1998. As far back as 2004 they implemented the web based version of the software and the following year Atrium's Web Portal.

In December 2007 a decision was taken to split the Council into two unitary authorities and in April 2009 two new Councils – Cheshire East and Cheshire West & Chester – took over all the service responsibilities of the County and the six District Councils. The Districts of Ellesmere Port and Neston, Chester and Vale Royal along with Cheshire County Council services formed Cheshire West & Chester. In the east, the District Councils of Crewe & Nantwich, Congleton and Macclesfield, along with County Council services, formed Cheshire East.

As a result of this decision, there was a requirement to split the information held within a single Cheshire County Council database between the two new Unitary Authorities and create two separate databases for Cheshire East and Cheshire West & Chester. It was also proposed that the new Unitary Authorities took the opportunity presented by this process to re-define the way the property portfolio was structured within the database.

The re-implementation followed an in-depth investigation into how the original systems, as used by Cheshire County Council, could be re-structured and enhanced for use by the two new unitary authorities. The overall aim was to ensure both:

- Continuity of service
- Enhanced operational property and strategic asset management

The project objectives were to:



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- Create separate environments for Cheshire East and West
- Upgrade each environment to the latest version of the Atrium EAM
- Implement new property structure for East and West
- Implement Estates Management and GIS for Cheshire East
- Create separate Portals for East and West as each authority required individual branding
- Modify existing interface
- Update reports to take account of new property structure, ie using sites rather than properties

These re-implementations have proven a great success and both Unitary Councils continue to work closely with Manhattan Atrium as we support them in achieving their long-term corporate property asset management objectives.

For more information on this project and on the Atrium Enterprise Asset Management software suite, please contact:

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**“Our long-established partnership with Atrium gave us the assurance they could deliver the solution we demanded quickly and cost-effectively.”**

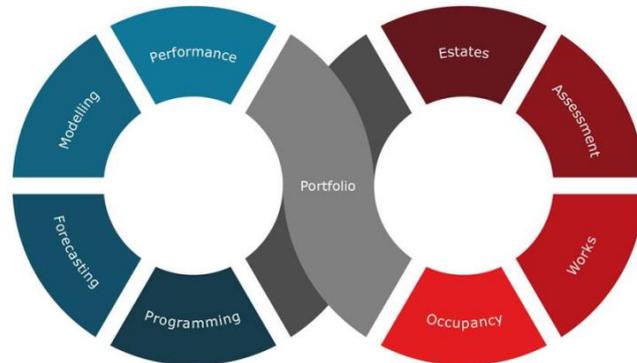
Charlie Wileman – Property Information Manager, Cheshire County Council

#### Manhattan Atrium is the UK's leading supplier of Enterprise Asset Management (EAM) software.

Our EAM solutions enable your organisation to optimise its asset and property portfolio to enhance performance, add value, manage risk and reduce costs.

Our web-based EAM software suite provides a fully integrated and structured approach that uniquely addresses both strategic and operational asset management.

Manhattan Atrium has a diverse range of clients including Abellio, Capita, the Department of Education and Early Childhood Development (Victoria, Australia), the Environment Agency, Gloucestershire Care Services NHS Trust, the Ministry of Justice, Network Rail, plus many local authorities and public sector consortia.



#### Strategic Asset Investment Planning

- Make evidence-based decisions on your long-term investment strategy
- Measure past, present and future property and asset performance
- Model 'what if' scenarios to prepare cost-effective programmes of work that meet your organisation's budgets and objectives

#### Operational Property Asset Management

- A joined-up approach to day-to-day property management, delivering immediate operational efficiencies
- Modules cover all aspects of asset and facilities management, including estates terrier, condition surveys and other assessments, reactive maintenance and PPM, contractor management, helpdesk, KPI reporting, and programme management

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