CASE STUDY

Cumbria County Council

Cumbria County Council, together with their ICT partners Agilisys, selected the Atrium Enterprise Asset Management (EAM) software as the best solution to deliver the Council's corporate property asset management strategy

Part of Cumbria CC's offices at the Citadel, Carlisle

Cumbria CC uses the Atrium Enterprise Asset Management (EAM) solution as their strategic corporate property asset management system

Facts & Figures

Project title: Cumbria CC

Location: Across the county

Start date: March 2010

Software: Atrium EAM suite

Services: Project management, data migration, technical and business consultancy, training and support

Key achievements:

- Phase 1 (corporate asset register) implemented in just 6 weeks
- Consolidated the Council's many disparate property data sets into a single, integrated and definitive property asset register
- Detailed management information to help prepare the Strategic Property Asset Management Plan
- Automated financial reporting
- Improved audit control
- Accessible, accurate reporting for the whole Property Unit team

In early 2010 Cumbria County Council and their ICT partners, Agilisys, selected the Atrium EAM solution as the best solution to help deliver the Council's corporate property asset management objectives. Since then, Manhattan Atrium has continued to work in partnership with Cumbria and Agilisys, expanding the system to cover the full range of strategic property asset management functions.

Cumbria County Council, already an ATRIUMplanning® client since 2005, awarded the contract to Manhattan Atrium following a detailed evaluation process involving several system suppliers, two presentations and an in-depth two day workshop.

Cumbria CC's implementation of the Atrium EAM system includes modules from across the system, namely:

- **Portfolio**
- **Estates**
- **Assessment**
- **Works**
- **Occupancy**
- **Performance**

These have been combined with several Additional Features, including:

- **GIS and CAD Integration**
- **Document Management**
- **Web Portals**
- **Advanced Reporting**

The powerful functionality of the Atrium EAM system, supported by our quality assured, PRINCE2-based services, were not the only factors that led Cumbria and Agilisys to choose Manhattan Atrium. Another was our ability to deliver to very tight timescales without sacrificing cost-effectiveness or quality.

Within just 6 weeks of project initiation, Phase 1 was complete. This included migrating data from the Council's legacy systems to Atrium's single integrated property database, creating for the first time one definitive property asset register covering over 1,100 sites including offices, farms, picnic sites and schools with over 24,000 rooms.

Phase 2 swiftly followed, and was completed inside 3 months. This covered the Assessment modules (which included Education AMP, plus Performance and Navigator) and provided the facility to collect, store and manage survey and inspection data, such as condition surveys and all types of compliance surveys.

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A rapid implementation was a key objective, as it enabled the Council to avoid further support costs from their legacy systems.

Phase 3, completed over the next 3 months or so, saw the implementation of the Works modules, enabling the Council to better manage all its reactive and PPM works.

Later phases covered Estates, Forecasting, Advanced Reports, GIS and CAD Integration, Document Management, and a set of Web Portals for schools and external contractors,

Overall, the success of the project has enabled the Council to address a series of key issues, including ensuring:

- A single, definitive property asset register, removing duplicates, ambiguities and inconsistencies
- FOI requests are dealt with quickly
- Less reliance on personal knowledge

As our partnership continues to develop, we look forward to working with the Cumbria County Council as they seek to extend the scope of the Atrium EAM solution in collaboration with other authorities in the area.

For more information on this project and on the Atrium Enterprise Asset Management software suite, please contact:

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> "Cumbria's vision was to establish a centralised repository of information regarding property asset management across the Council, and use this to drive cashable savings through property asset rationalisation and improved management.
>
> "Without Atrium we could never have achieved this."
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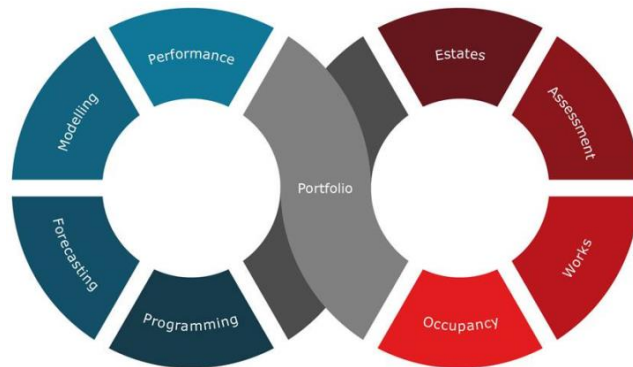> Simon Gate – Agilisys Business Consultant, Cumbria CC

Manhattan Atrium is the UK's leading supplier of Enterprise Asset Management (EAM) software.

Our solutions enable your organisation to optimise its asset and property portfolio to enhance performance, add value, manage risk and reduce costs.

Our web-based EAM software suite provides a fully integrated and structured approach that uniquely addresses both strategic and operational asset management.

Manhattan Atrium clients include Abellio, Capita, the Department of Education and Early Childhood Development (Victoria, Australia), the Environment Agency, Gloucestershire Care Services NHS Trust, the Ministry of Justice, Network Rail, plus many Councils and public sector consortia.

Strategic Asset Investment Planning

- Make evidence-based decisions on your long-term investment strategy
- Measure past, present and future property and asset performance
- Model 'what if' scenarios to prepare cost-effective programmes of work that meet your organisation's budgets and objectives

Operational Property Asset Management

- A joined-up approach to day-to-day property management, delivering immediate operational efficiencies
- Modules cover all aspects of asset and facilities management, including estates terrier, condition surveys and other assessments, reactive maintenance and PPM, contractor management, helpdesk, KPI reporting, and programme management

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