

# CASE STUDY

## Ministry of Justice

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# ATRIUM

The Ministry of Justice uses Atrium's Enterprise Asset Management (EAM) software as their Capital Asset Investment Planning (CAIP) tool via their strategic ICT services contract with HP Enterprise Services. The aim is to enable the MoJ to make evidence-based investment decisions that reduce cost, minimise risk and improve service delivery



The Royal Courts of Justice, which accommodates both the Court of Appeal and the High Court

The MoJ uses the Atrium Enterprise Asset Management (EAM) solution as their Capital Asset Investment Planning (CAIP) tool

### Facts & Figures

**Project title:** Ministry of Justice

**Location:** UK nationwide

**Start / end date:** 2011 / on-going

**Software:** Atrium EAM suite

**Services:** System hosting (via HP), data migration, business consultancy, training and support

#### Key achievements:

- Assures legal compliance and audit sign-off
- Significant savings – eg over 6% reduction in annual maintenance costs simply by removing duplicate work items
- Meets strategic business objectives

The critical business driver for the MoJ's CAIP initiative was the need to ***“better understand the risks and liabilities arising from the condition of the estate, improve traditional approaches to condition surveying, and provide an evidence base for setting and defending budgets”***.<sup>1</sup>

The overall aim was to put in place an integrated solution which could help optimise the budgeting and delivery of maintenance and life cycle asset investment across the MoJ's Custodial estate. Project objectives included:

- Set benchmarks
- Understand the impact of funding and not funding maintenance
- Prioritise spend based on business need, risk and budgets
- Inform wider decision making (estate rationalisation, sustainability)
- Reduce maintenance costs
- Provide comprehensive reporting

The MoJ undertook a series of risk-based condition assessments of their estate, collating data on the assets' performance using balanced scorecards. With the Atrium EAM system in place, the MoJ can now benchmark property performance against their strategic objectives, test the impact of different investment scenarios, and identify programmes of work. This optimises maintenance and life cycle investment to reduce cost, minimise risk and improve service.

By applying key principles of asset management, as outlined in PAS 55 and ISO 55000, the Atrium Enterprise Asset Management solution has enabled the MoJ to put together a strong asset management plan which delivers on organisational requirements and demonstrates a significant return on investment. For example, it:

- Assures legal compliance and auditor approval



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## The Ministry of Justice

- Delivers significant reductions in backlog maintenance costs
  - Delivers further savings by streamlining the supply chain and improving project and resource management
  - Quantifies operational risks and liabilities with clear, accurate and auditable benchmarks and reports
  - Informs investment planning decisions using reliable, long term forecasts
  - Drives maintenance prioritisation and budget allocation
  - Facilitates business transformation
- The MoJ estate comprises over 2000 property holdings with a book value of around £10bn. Following the success of CAIP in the Custodial estate, Manhattan Atrium is looking forward to continuing to support the Ministry of Justice meeting their corporate objectives.

<sup>1</sup> From the MoJ's presentation 'Unlocking Asset Intelligence', GPU Conference, November 2011

For more information on this project and on the Atrium Enterprise Asset Management software suite, please contact:

Oliver Ridgwell (Sales Manager)  
o.ridgwell@atriumsoft.com

Manhattan Atrium  
Hillside House  
1500 Parkway North  
Stoke Gifford  
Bristol  
BS34 8YU

0117 203 3500  
info@atriumsoft.com  
www.atriumsoft.com

**“The challenge was to understand the risks and liabilities arising from the condition of the estate, avoid the shortcomings of traditional approaches to condition surveying, and provide an evidence base for setting and defending budgets. MoJ’s Asset Review team developed collected asset condition data in a standardised form, then processed the data intelligently to populate a dynamic database enabling robust analysis.**

**“The Atrium EAM is the most powerful property asset investment planning tool of its type available anywhere today.”**

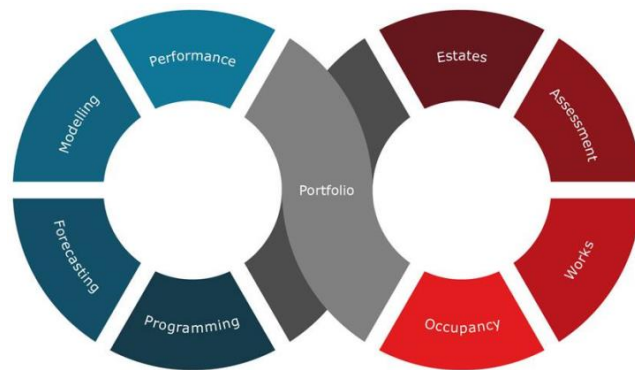
Andy Green – Director, Faithful+Gould, consultant to the MoJ and co-author the RICS New Standards of Measurement <sup>1</sup>

### Manhattan Atrium is the UK’s leading supplier of Enterprise Asset Management (EAM) software.

Our EAM solutions enable your organisation to optimise its asset and property portfolio to enhance business performance, add value, manage risk and reduce costs.

Our web-based EAM software suite provides a fully integrated and structured approach that uniquely addresses both strategic and operational asset management.

Manhattan Atrium clients include Abellio, Capita, the Department of Education and Early Childhood Development (Victoria, Australia), Gloucestershire Care Services NHS Trust, the Environment Agency, Network Rail, plus many local authorities and public sector consortia.



### Strategic Asset Investment Planning

- Make evidence-based decisions on your long-term investment strategy
- Measure past, present and future property and asset performance
- Model 'what if' scenarios to prepare cost-effective programmes of work that meet your organisation’s budgets and objectives

### Operational Property Asset Management

- A joined-up approach to day-to-day facilities, property and asset management, delivering immediate operational efficiencies
- Modules cover all aspects of asset and facilities management, eg estates terrier, condition surveys and other assessments, reactive maintenance and PPM, contractor management, helpdesk, KPI reporting and programme management

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