

CASE STUDY

South East 7 PAMS Collaborative Framework Agreement

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Surrey County Council and Hampshire County Council are the lead authorities for the South East 7 Property Asset Management System (PAMS), aiding strategic decision making and operational management in up to 72 public sector organisation across Southern England



The South East 7 Framework covers 72 public sector organisations from Dorset to Kent

SE7 PAMS organisations use the Atrium Enterprise Asset Management (EAM) solution to provide a single integrated property system across Southern England

In March 2012, joint contracting authorities, Surrey County Council and Hampshire County Council, completed an exhaustive tendering process and awarded a collaborative Framework Agreement for a Property Asset Management System (PAMS) to Manhattan Atrium.

This Framework Agreement runs for six years and sees Manhattan Atrium providing a fully hosted Enterprise Asset Management solution which can potentially span all 72 public sector organisations across Southern England. It is open to any of the county, district, borough and unitary councils, and NHS bodies and police authorities, within the South East 7 area (comprising Brighton & Hove, East Sussex, Hampshire, Kent, Medway, Surrey and West Sussex, plus Reading, Croydon and Dorset).

As the Service Contract says, the overall aim of this initiative is to:

“collaboratively procure and implement a Property Asset Management System (PAMS) ... to provide a common, single source of information about property assets

belonging to each public sector body, with appropriate access control to aid strategic and operational decision making through efficient data management and reporting”.

Nigel Jones, Performance Manager at Surrey County Council, in his presentation at the inaugural SE7 forum, outlined some of the key benefits:

- A single source of property information with wider access across the Council and externally, and potential for shared use
- Cash benefits from lower system maintenance, smarter procurement and process efficiencies
- More efficient customer call handling and access to information by customers and contractors
- Improved project and budget management
- Better assessment of property performance to support asset planning
- Improved space management and tracking of vacant space

Facts & Figures

Project title: SE7 PAMS

Location: Southern England

Start / end date: 2012 / 2019

Software: Atrium EAM suite

Services: System hosting, project management, data migration, business consultancy, training and support

Key achievements:

- Single integrated system
- Better internal and external access
- Consolidation of disparate systems and processes
- Financial savings
- Improved service delivery



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South East 7 PAMS Collaborative Framework

By autumn 2012, Surrey and Hampshire County Councils' multi-phase implementations (which includes migrating property and financial data, CAD, GIS and SAP interfaces, reactive, planned and cyclical maintenance, help desk and contractor portal) were already well under way.

A year on, and all seven of the original South East 7 members are now using the Atrium EAM system (note Medway and West Sussex were already clients). Reading and Eastbourne Borough Councils have also joined, so by the end of 2013 the list was:

- Brighton & Hove City Council
- Eastbourne Borough Council
- East Sussex County Council
- Hampshire County Council
- Kent County Council
- Medway Council
- Reading Borough Council
- Surrey County Council
- West Sussex County Council

In addition, several other local authorities across the region are currently in discussions with Manhattan Atrium with the aim of joining soon.

For more information on this project and on the Atrium Enterprise Asset Management software suite, please contact:

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“The Atrium Enterprise Asset Management suite will provide a fully integrated property information system that will facilitate partnership working, bringing together property data, financial information, maps, spatial information, and document management.”

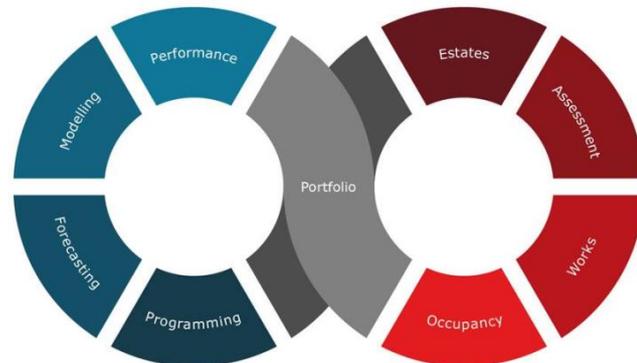
Nigel Jones – Surrey County Council Performance Manager, presentation at the inaugural SE7 Forum , October 2011

Manhattan Atrium is the UK's leading supplier of Enterprise Asset Management (EAM) software.

Our EAM solutions enable your organisation to optimise its asset and property portfolio to enhance business performance, add value, manage risk and reduce costs.

Our web-based EAM software suite provides a fully integrated and structured approach that uniquely addresses both strategic and operational asset management.

Manhattan Atrium clients include Abellio, Capita, the Department of Education and Early Childhood Development (Victoria, Australia), Gloucestershire Care Services NHS Trust, the Environment Agency, the Ministry of Justice, Network Rail, plus many Councils and public sector consortia.



Strategic Asset Investment Planning

- Make evidence-based decisions on your long-term investment strategy
- Measure past, present and future property and asset performance
- Model 'what if' scenarios to prepare cost-effective programmes of work that meet your organisation's budgets and objectives

Operational Property Asset Management

- A joined-up approach to day-to-day facilities, property and asset management, delivering immediate operational efficiencies
- Modules cover all aspects of asset and facilities management, including estates terrier, condition surveys and other assessments, reactive maintenance and PPM, contractor management, helpdesk, KPI reporting, and programme management



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Manhattan Atrium Case Study
SE7 rev 3.6 200614

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